

# Business Centers

The No-Hassle Business Center Solution



Managing traditional Business Center systems is a time consuming technical task. These computers are constantly under attack by viruses, worms, and other malware inadvertently downloaded by guests, and need regular tune-ups and service to maintain performance and avoid downtime.

ITG can install quality computers, or upgrade your current systems with protective software that resists abuse, recovers from attacks, and cleans up personal files and settings that are often left behind.

**The Complete Business Center Solution is:**

- **Fully Protected**
- **Self Healing**
- **Automatically Updated**
- **Supported 24/7**

Subscribe today for cost-effective Business Center services that will save you time, money, and provide a positive end-user experience.

# Support Services

Reliable Support for New or Existing Networks

ITG Networks can provide comprehensive technical support services and ongoing monitoring of connections and equipment on your network.

**ITG Networks offers:**

- **24/7/365 Call Center Support**
- **Complimentary 800 Number**
- **80% of Calls Answered by Live Attendant Within 120 Seconds**
- **90% or Greater First Call Resolution**

If you have an existing network and are not satisfied with your current help desk solution please call ITG today at 1-877-934-4636 to see how we can help you.

# Get Connected

Visitor-Based Networks and Services from ITG



**Infostructure Technology Group LLC**  
Wexford Professional Building III  
11676 Perry Highway, Suite 3105, Wexford, PA 15090

**1-877-934-4636**  
<http://www.itgnetworks.com/>



**ITG NETWORKS**  
Your World, Connected.™



## About ITG

Connecting You With Your Customers

ITG Networks helps property owners, managers, developers, and hospitality companies make smarter technology investments. ITG has partnered with more than 50 groups to provide services to guest units, meeting rooms, and public areas by combining 24/7 support with scalable network solutions that take advantage of traditional data cable, existing telephone wire, and wireless technologies.

**“ITG has been an absolute pleasure to work with. From their 24-hour systems support to their occasional follow-up calls to the property, they have shown that they truly embody the spirit to serve the hospitality industry”.**

**—Verl Wilder**

General Manager, Hilton Garden Inn/ Louisville Airport

ITG Networks proudly carries these and other professional certifications:



Novell



SOLARIS OS



## Internet Access

Wired and Wireless Internet Solutions

Specializing in visitor-based networks, ITG offers reliable high-speed internet access solutions for a variety of hospitality venues, from hotels and motels, to hospitals, office complexes, and public areas.

Property managers find that ITG's turn-key solutions help them lower their total cost of ownership, improve return on investment, and provide greater guest satisfaction.

Visitor-based networks from ITG offer:

- **Reliable 24/7 Guest Support**
- **Enterprise Quality Equipment to Ensure Return on Investment**
- **On-Site Management Gateway for Remote Troubleshooting**
- **Support for VPN Pass-Through**

Call today and let an ITG representative propose a custom solution designed specifically for your property.

## Phone Systems

Full Featured Hospitality Telephony Services

With a proven track record of providing reliable technology solutions to the hospitality industry, ITG is now offering quality phone system solutions for a variety of venues, from hotels and motels, to hospitals and office complexes.

These feature-rich phone systems allow for seamless integration with most third-party applications like phone management systems, call accounting, and analog guest room phones.

ITG phone system solutions help to:

- **Reduce Overall Cost of Ownership**
- **Increase Staff Efficiencies**
- **Enhance Customer Experience**
- **Generate Revenue**

ITG consults with property managers to design customized communications solutions that meet franchise and ownership requirements.

Call for more information and let ITG help you get on the fast track to implementation.

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